



Nottawasaga Valley Conservation Authority

Customer Feedback Form

Thank you for visiting the NVCA. We value all of our customers and strive to meet everyone's needs. Your feedback is important to us. By answering the following questions, you will help our organization to better assist you.

1. Date and time of your visit: _____
2. Did we meet your customer service needs today? YES NO
(if not, please describe below)
3. Did you ask to have service provided to you in an accessible manner (e.g. large print)? YES NO
4. If so, did you receive the format you required? YES NO
5. Did you have any difficulty accessing our services? YES NO

Please provide any comments or suggestions you may have:

Do you wish to be contacted to discuss any concerns you may have mentioned above? YES NO

If so, please provide your name and how you would prefer to be contacted:

Name: _____

Phone or e-mail: _____

Thank you for your time and feedback!

Please contact our office at 705-424-1479 or admin@nvca.on.ca should you require this survey in a different format.